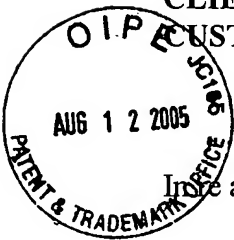


DOCKET NO.: 2002.02.002.NS0

PATENT

CLIENT NO.: SAMS01-00186

CUSTOMER NO.: 23990



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Issue application of: : David Allan Collins
Application No. : 10/038,878
Filed : December 31, 2001
For : SYSTEM AND METHOD FOR DISTRIBUTED CALL
PROCESSING USING LOAD SHARING GROUPS
Group No. : 2685
Examiner : Charles Chiang Chow

Mail Stop Issue Fee
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

CERTIFICATE OF MAILING BY EXPRESS MAIL

The undersigned hereby certifies that the following documents:

- 1) Part B Issue Fee Transmittal (in duplicate);
- 2) Check in the amount of \$1,730.00 for issue fee (\$1,400.00), publication fee (\$300.00) and soft copies of patent (\$30.00);
- 3) Fee Transmittal for FY 2005 (in duplicate);
- 4) Change of Correspondence Address;
- 5) Letter to Official Draftsman;
- 6) Six (6) sheets of replacement drawings; and
- 7) A Postcard receipt

relating to the above application, were deposited as "Express Mail", Label No. EV640161387US with the United States Postal Service, addressed to: Mail Stop Issue Fee, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on August 12, 2005.

Date: Aug 12, 2005

Kathy Hamilton
Mailer

Date: 12 August 2005

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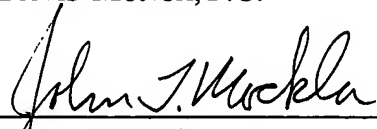
LETTER TO OFFICIAL DRAFTSMAN

In response to the Notice of Allowance mailed May 13, 2005, Applicant submits six (6) sheets of formal drawings (Figures 1-4C) in the above-identified patent application.

Respectfully submitted,

DAVIS MUNCK, P.C.

Date: 12 August 2005



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